



Cancellation Policy

Wandering in Africa t/a Wandering Travel Co.

1. General

By making a booking through Wandering Travel Co. ("WTC"), you acknowledge and agree that cancellation fees may apply both to WTC and to the relevant lodge, hotel, or service provider ("Accommodation Partner").

2. Lodge and Hotel Cancellation Fees

Each Accommodation Partner applies its own cancellation policy, which may vary. Typically, cancellation fees range between 50% and 60% of the total booking value once a reservation is confirmed, and may increase to 100% if cancellation occurs close to the date of travel. It is your responsibility to request confirmation of the applicable cancellation terms from WTC at the time of booking. WTC will provide an indication of the relevant cancellation policy upon request.

3. Wandering Travel Co. Cancellation Fee

In addition to any fees charged by Accommodation Partners, a cancellation fee of 20% of the total booking value will apply to WTC in respect of any confirmed booking. This fee is payable to cover professional services rendered, including but not limited to itinerary design, consultations, correspondence, coordination, and disbursements.

4. Timing of Payment

All applicable cancellation fees (whether from WTC or the Accommodation Partner) will be deducted from any amounts paid or, where necessary, will be invoiced and payable by you within 7 (seven) days of cancellation.

5. Consumer Protection Act

Nothing in this clause limits your rights under the Consumer Protection Act, 2008, and WTC will ensure that all cancellation terms are reasonable, fair, and transparently disclosed.